

Important Note:-

Service calls within the warranty period will incur a charge if:

The problem is related to inadequate cleaning of milk frothing devices.

Further training is required on the use of your machine.

Claims

If you wish to make a claim under the warranty you must first call Jura Service on 1300 552 883.

If we take possession of the appliance to determine the fault, we will at our discretion offer complete replacement or repair the appliance at no cost to you.

Jura offer FREE service callouts within our service area during the warranty period* except in case of user error, where a callout fee will apply. See warranty conditions for more details.

WARRANTY IS NON-TRANSFERABLE

Please note, all Jura warranties are non-transferable, that is, the original purchaser of the equipment owns the warranty and this warranty cannot be transferred to a second party in the event of resale of the machine. Jura has discretionary rights regarding this issue.

Jura Service Australia: 1300 552 883

www.au.jura.com

*please call our office on 1300 552 883 to see if you are in a Jura service area.

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SWISS  MADE



Warranty - Commercial

Introduction

Congratulations on your decision to purchase the very best in state of the art coffee making equipment. We at Jura are glad that you have decided to individualise your business by using one of our quality products. We have gone to great measures to ensure that your new coffee machine will reward you with years of coffee making pleasure by providing you with a 'peace of mind' 1-year warranty. We ask that you retain your receipt, which will enable us to better serve you in the unlikely event of a warranty claim.

Warranty

Jura entitles the purchaser of this Jura product to a 1-year warranty or relevant cycles which ever occurs first. Refer to Clause 13.

The warranty is non-transferable to any subsequent purchaser or refundable in anyway if the product is sold during the calendar warranty period.

The benefits conferred by this warranty are in addition to all implied warranties, other rights and remedies in respect of the product, which the consumer has under the Trade Practices Act and similar state and territory laws.

Jura warrants the purchaser only, that this product is free from defects in material and workmanship under normal domestic use and provides free service during the warranty period at any Jura authorised service centre.

Under the terms of the warranty the repair or the replacement of parts will be at the option of Jura or its authorised service centre. Jura will not be responsible for failure to fulfil its obligations due to any cause beyond its control.

Term

The warranty runs for the term of 12 months if the product is used in a commercial application i.e. (non-domestic). This is conditional, please see Clause 10 of 'Warranty Conditions'.

Warranty Conditions

The warranty ceases if –

- 1 The appliance has been serviced, interfered or modified by anyone other than Jura or a Jura authorised service agent.
- 2 Misuse – appliance must be used in accordance to the manufacturer's instructions.
Damage to parts and components of the coffee machine due to negligence, accidental or otherwise is NOT covered by warranty.
- 3 (a). Failure to properly clean, maintain and service the appliance.
(b). Using inferior cleaning tablets when auto cleaning the brewing unit.
- 4 Infestation by insects or vermin.
- 5 Incorrect installation and operation of the appliance connection – must be to the voltage requirements specified in the rating label located on the product.
- 6 Using water with high level calcium and unfiltered impurities.
- 7 The fading or discolouring of appliance panels and chrome accented accessories caused by exposure to caustic elements, dishwashers and the use of abrasive cloths.
- 8 Misuse;- failure to change water filters when fitted or to perform the de-scale program when required.
- 9 The warranty will be invalid if the average daily cycles recorded on the equipment at the time of the repair exceeds the recommended cycles/day. Refer to Clause 13
- 10 The warranty will be void if the damage to the product is a result of using products that the machine is not designed for, such as Instant Coffee, Chocolate etc.
- 11 Damage to the grinder or brewing unit by foreign objects other than coffee (beans or ground).
- 12 In this contract:

Z Series average daily cycles	40
XS90/95 average daily cycles	50
X7s average daily cycles	100
X9 average daily cycles	100

“Cycles/day” means the volume of coffee/water that is expressed after each function of a pressed button.

“Term” means the period applying to the Jura product as set out above which commences on the date of purchase.

“Foreign Objects” consist of metal, plastic, wood, syrup, water, pebbles, glass, cork etc.